

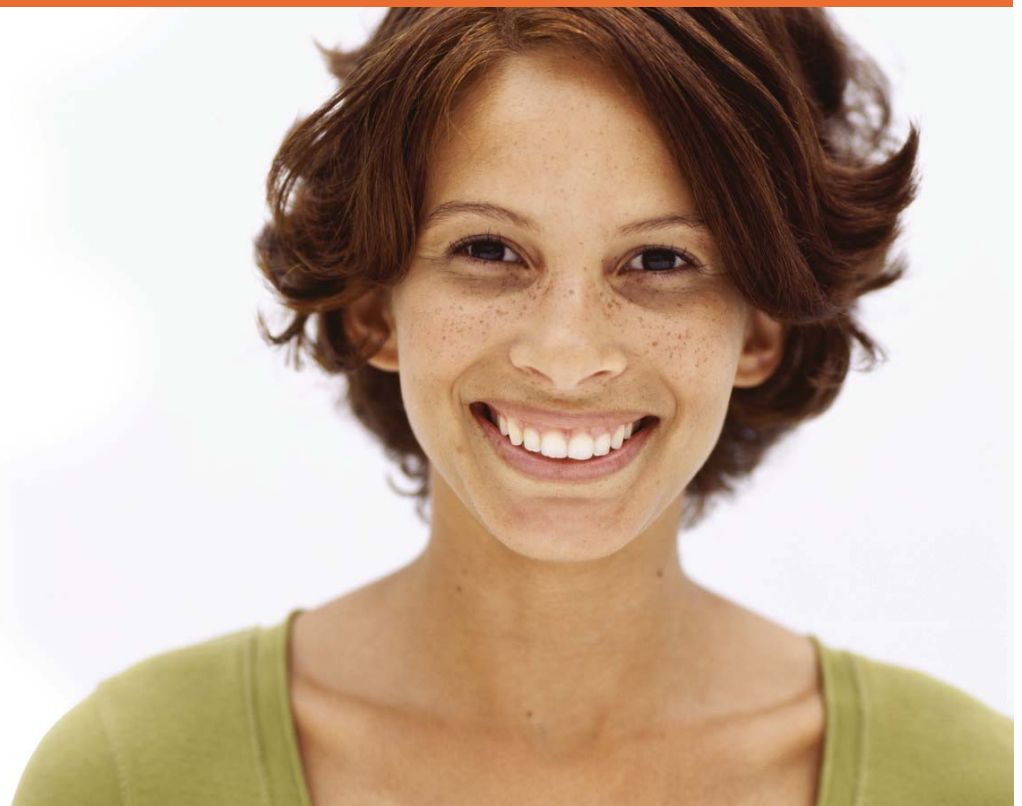
# Payment & Reimbursement At A Glance

## A Guide to Receiving Financial Assistance



South Carolina  
State Office of Victim Assistance

# SOVA



2012 Edition

# SOVA

Office of the Governor, State Office of Victim Assistance, 1205 Pendleton Street, Rm. 401, Columbia, SC 29201  
Phone (803) 734-1900 | Victims Only Please 1-800-220-5370 | [www.sova.sc.gov](http://www.sova.sc.gov)

# A Guide to Receiving Financial Assistance from **SOVA**

Disclaimers,	
Victims' Responsibilities,	
Victim Compensation Code of Laws	II

## PART ONE:

### COMPENSATION PROGRAM (Eligibility Criteria)

• 4 Step Payment Process	1
• Medical /Dental/Eyeglasses	2
• Funeral	3
• Counseling	3
• Health and Dental Insurance Coverage	4
• Prescription Drugs	4
• Mileage	5
• Lost Wages	6
• Self Employed	7

## PART TWO:

### SAP/CAP PROGRAM (Eligibility Criteria)

Sexual Assault Protocol (SAP) / Child Physical Assault Protocol (CAP)

• Sexual Assault Protocol Code of Law (SECTION 16-3-1350)	9
• Billing Fact Sheet for Sexual Assault Protocol	10
• Forensic Interview Fact Sheet	11
• SAP - Sexual Assault (Acute) Protocol	12
• Anonymous Reporting	12
• SCP - Sexual Assault (Chronic) Protocol	12
• FIP - Forensic Interview Protocol	12

## PART THREE:

### PAYMENTS AND REIMBURSEMENTS 'AT A GLANCE'

• Who may file a crime victim Compensation Application	13
• Compensation & Sexual Assault Programs at a Glance (chart)	14
• Compensation Program: Payment And Reimbursement At A Glance (chart)	15
• Sexual Assault Program Payment And Reimbursement At A Glance (Chart)	17
• Helpful Hints for Providers (chart)	18
• Mental Health Counseling Criteria for Counselors	22
• CPT Codes and Fee Scale for Counseling and Med Management	23

## PART FOUR:

### PROCESSABLE FORMS & UNPROCESSABLE FORMS

• Form Samples	25
• W-9Form	45

# Disclaimers

This PDF has been designed to help you navigate your way through our Payment and Reimbursement process. In preparation of this material, every effort has been made to offer the most current, correct, and clearly expressed information possible. However, this information is for general purposes only. While SOVA makes every effort to provide accurate and updated material for you; periodically, data may change prior to any updates and revisions. Therefore, you are encouraged to contact our office if you have any questions.

This material is not provided as a guarantee for payment or pre-approval for services. SOVA is providing this information in an effort to decrease the turn-a-round time for processing claims. All claims or applications for assistance must meet the eligibility criteria prior to consideration with crime related compensable expenses. Victims/claimants are encouraged to provide this agency with the appropriate documentation for reimbursement and payment consideration.

## Forms:

Any information submitted on the forms is fictitious and intended for sample purposes only. Actual forms will reflect real data entered by providers. This material also includes forms from organizations other than SOVA and has been provided for sample purposes only.

## Victim's privacy:

To protect victim/claimant's privacy, SOVA will not provide information to family or friends without prior authorization from the victims/claimants in writing.

## Pre-existing conditions:

If you have a pre-existing medical/dental condition (a condition that existed prior to the crime), you could be required to provide the agency with a Certificate of **Clinical/Dental** Necessity from your treating physician/clinician/dentist certifying that your treatment is directly related to the crime on which the claim is based and that the expenses incurred as a result of your treatment are crime related.

# Victims' Responsibilities

Important Information for Advocates, Providers and Victims

## Payer of Last Resort:

SOVA is an assistance program. All submitted compensable expenses will be offset by other available sources before reimbursements/payments are considered. Victims will be required to file all compensable expenses with his/her private or public health insurance company/carrier first, this includes Medicaid and Medicare. Victims' compensable expenses are also offset by restitution, subrogation or

civil settlements. Because SOVA is not a guarantor for crime victims compensable expenses, providers are encouraged to mail all bills to victims and forward UBs/HCFAs etc. to SOVA.

## Change of address for victims/claimants:

To ensure timely payments/reimbursements or to avoid interruptions of lost wages, the victims/claimants will be required to provide SOVA with change of address and telephone number.

# Victim Compensation Code of Laws

Visit: <http://www.scstatehouse.net/code/t16c003.htm>

Title 16, Chapter 3, Section 16-3-1110 \* 16-3-1420  
for a complete listing of the laws.

## Collection Activity:

### Section 16-3-1360: Collection activities prohibited

When a person files a claim pursuant to this article, a health care provider that has received written notice of a pending claim is prohibited from all debt collection activities relating to medical and psychological treatment received by the person in connection with the claim until an award is made on the claim or the claim is determined to be non-compensable and is denied, or ninety days have passed after the health care provider first received notice of a pending claim.

## \$100.00 Threshold:

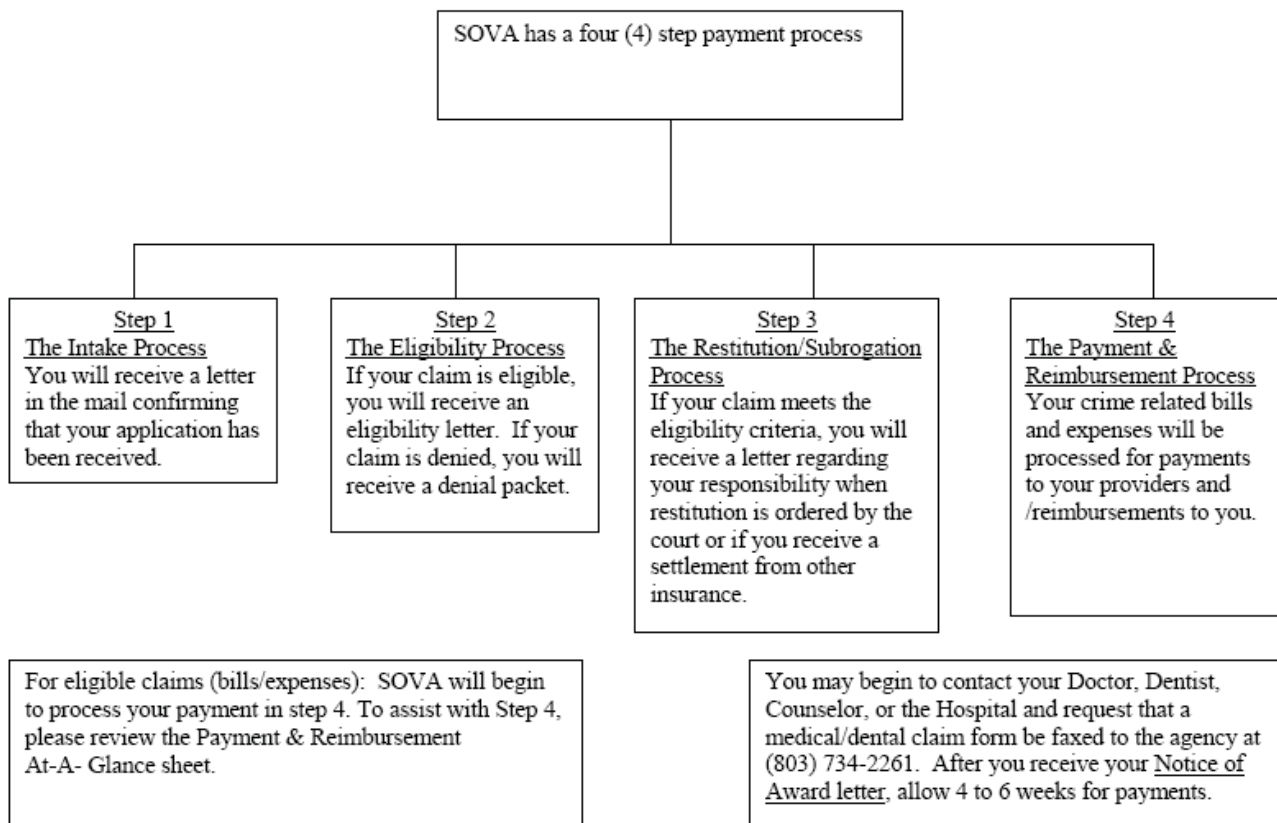
Section 16-3-1180(D) An award may be made only if and to the extent that the amount of compensable loss exceeds one hundred dollars; however, this limitation may be waived in the interest of justice and must be waived upon a showing that the claimant is at least sixty-five years old.

## Claims inactive for more than 18 months:

Section 16-3-1180(E) A previously decided award may be reopened for the purpose of increasing the compensation previously awarded. The State Office of Victim Assistance shall send immediately to the claimant a copy of the notice changing the award. This review may not be made after eighteen months from the date of the last payment of compensation pursuant to an award under this article unless the director determines there is a need to reopen the case as specified in Section 16-3-1120(4).

# PART ONE:

## COMPENSATION PROGRAM



# Crime Related Expenses (For Medical/Dental/ Eyeglasses)

## Medical

Victims must submit the following forms for his/her crime related medical expenses to be considered for payments/reimbursements:

One of the following forms will be required for all separate crime related dates of service.

**The victim will have to contact his/her provider (provider can mail or fax the medical claim forms).**

- UB-04 Medical Claim Form
- UB-92 Medical Claim Form
- Health Insurance Medical Claim Form (CMS-1500) (HCFA-1500)
- Itemized bill of Charges from your medical provider
- Health insurance information (EOB Explanation Of Benefits)

**When the victim has health insurance coverage, he/she will be required to provide information (EOB) for all crime related dates of service.**

- Explanation of Benefits from the Health Insurance Company or provider (EOB) (See the EOB section on this site for additional information.)
- Pursuant to public and private health insurance guidelines regarding timely filing and pre-authorization, victims are required to provide providers with health insurance information.

## Dental

Victims must submit the following forms for his/her crime related dental expenses to be considered for payments/reimbursements:

One of the following forms will be required for all separate crime related dates of service.

**The victim will have to contact his/her provider (provider can mail or fax the dental claim forms).**

- Itemized bill of Charges from your provider
- ADA Dental Claim Form (w/treatment plan)
- Health insurance information (EOB Explanation Of Benefits)

**When the victim has dental insurance coverage, he/she will be required to provide information (EOB) for all crime related dates of service.**

- Explanation of Benefits from the Health Insurance Company or provider (EOB) (See the EOB section on this site for additional information.)
- Pursuant to public and private health insurance guidelines regarding timely filing and pre-authorization, victims are required to provide providers with health insurance information.

## Eyeglasses

**Replacement or purchase of eyeglasses is a compensable expense when:**

- |   |  |
|---|--|
| <ul style="list-style-type: none"><li>• It is found that the victim's glasses were broken or damaged during the incident;</li><li>• The damaged/broken glasses were reported to law enforcement;</li><li>• The information is in a police report or supplemental report;</li><li>• A detailed bill from your chosen vision center is submitted.</li></ul> | <b>OR</b> <ul style="list-style-type: none"><li>• The injury was reported to law enforcement;</li><li>• The victim's vision is impaired as a direct result of the crime;</li><li>• Medical documentation supports that the glasses are medically necessary;</li><li>• A detailed bill from your chosen vision center is submitted.</li></ul> |
|---|--|

**Note:** SOVA will pay a maximum of \$125.00 for eyeglass frames. Lenses are covered in full according to the prescription when it is found to be medically necessary. Warranties are not a covered expense.

# Crime Related Funeral Expenses

**Claimants must submit the following forms/documents for the crime related funeral expenses to be considered for payments/reimbursements:**

- Death Certificate
- Itemized bill/contract (The bill must include the service provider's name and remit address.)

The person who is responsible for the funeral expenses incurred may file for reimbursement relating to the cost of the funeral. The responsible party is the person(s) who signed the contract or who paid the funeral bill.

## **Compensable Medical Expenses:**

- **If the deceased victim was an adult**, the victim's spouse may file for any compensable medical expenses that he/she may have incurred.
- **If the deceased victim was a minor child**, the parent may file for any compensable medical expenses he/she may have incurred.
- **If the deceased victim was not married or if the deceased victim was not a minor child** at the time of the crime, SOVA will only consider the compensable funeral expenses.

# Crime Related Counseling Expenses

**Victims must submit the following forms for his/her crime related counseling expenses to be considered for payments/reimbursements:**

- SOVA Mental Health Counselor's Report
- Itemized bill of Charges w/CPT codes or,
- Health Insurance Medical Claim Form (CMS/HCFA-1500)
- Explanation of Benefits (EOB) for each date of service

## **Information about his/her medical insurance coverage:**

(When the victim has health insurance coverage, he/she will be required to provide information for all crime related dates of service.)

- Explanation of Benefits (EOB) from the health insurance company or provider
- Information for providers



# Health and Dental Insurance Explanation of Benefits (EOB)

## How much did your health plan pay? How much do you owe?

Because SOVA is a payer of last resort, when the victim has health or dental insurance coverage (public or private) he/she will be required to provide SOVA with an Explanation of Benefits (EOB) from the Health or Dental Insurance Company or provider for all crime related dates of service.

Pursuant to public and private health insurance guidelines regarding timely filing and pre-authorization, victims are encouraged to provide providers with health and dental insurance information at the time of each visit.

❖ **EOB** is a statement sent to you, the member, and your provider once a claim has been processed on your behalf. The EOB includes information about the services provided, eligible expenses and amount paid. If the claim was denied, it will also contain information about why this occurred.

❖ **The EOB** includes details about the services, provider, the date of the service, amount allowed, amount paid, cost sharing details, member liability, denial reasons, and appeal rights.

### **IMPORTANT INFORMATION:**

SOVA will pay the balance due after health/dental insurance.

## CRIME RELATED “Out of pocket expenses” for

## Prescription Drugs

Victims must submit the following information for his/her crime related “out of pocket expenses” to be considered for reimbursement:

**Only one of the following will be required** (Some victims will have to provide additional information from his/her treating physician)

- Copy of receipt from the pharmacy (\*receipt must have\* - patient's name, date, total charge, name of medication, RX (prescription) number, name of the pharmacy & name of the doctor) or
- Print out of 'patient history' from the pharmacy

# Crime Related

## “Out of pocket expenses”

### Mileage For Transportation To And From Medical/Dental/Counseling Appointments

Victims must submit the following information to be considered for reimbursement for his/her expenses relating to transportation to and from appointments:

#### **MILEAGE: What will be required?**

- A written request from the victim/claimant
- List of appointments for which you are requesting consideration for mileage
- Medical claim forms/itemized bills for each appointment

#### **IMPORTANT NOTE:**

- Medical/dental/counseling medical claim forms/itemized bills are used to confirm appointments;
- The distance between the victim/claimant's home (must provide physical address) and the medical/dental/counseling facility must be 5 miles or more (one way) before SOVA will consider reimbursement for mileage;
- The request for mileage should be submitted in writing (the victim will need to provide the date of the visit, service type and location; this is corroborated with compensable itemized bills).

#### **One of the following will be required for each appointment date:**

- UB-04 Medical Claim Form
- UB-92 Medical Claim Form
- Health Insurance Medical Claim Form (CMS-1500) or (HCFA-1500)
- Itemized Statement of Charges
- ADA Dental Claim Form (w/treatment plan)

#### **The following are non-covered expenses:**

- Mileage for court appearances
- Mileage for meetings with law enforcements
- Mileage for meetings with Solicitors
- Mileage for Medicaid and Medicare recipients



# Crime Related Lost Wages

## CRITERIA: (all four criteria must be met)

- 1) Employed: The victim must have been employed at the time of the crime;
- 2) Missed time from work: The victim must have missed two (2) consecutive weeks from work as a direct result of the crime;
- 3) Reportable income: Reimbursement is based on reportable income; and
- 4) Disabled: The victim must be under the care of a treating physician.

**LOST WAGES:** (The victim must have been employed at the time of the crime and missed two consecutive weeks from work as prescribed by the treating physician.)

Victims must submit the following information for his/her crime related lost wages to be considered for reimbursement:

- SOVA Employer's Report
- SOVA Physician's Disability Report
- Copy of your last two pay stubs prior to the incident
- Other documentation may be required for individuals who are self-employed (See the 'Self Employed' section for additional information)

## MOST FREQUENTLY ASKED QUESTIONS:

### How is the compensation rate determined?

- SOVA calculate lost wages at the rate of 66 2/3 percent of your average weekly wage not to exceed the maximum weekly compensation rate for the year of the crime. If you were working two or more jobs at the time of crime, those wages will be included as part of the average weekly wage and compensation rate.

For crimes that occur on or after January 1, 2012	For crimes that occur on or after January 1, 2011	For crimes that occur on or after January 1, 2010
the maximum weekly compensation rate is \$ 725.47	the maximum weekly compensation rate is \$704.92	the maximum weekly compensation rate is \$689.71

### When are my benefits terminated?

- Payment for lost wages can be made until you either return to work full-time, part-time, the disability period given by the doctor ends, or the maximum award allowed is reached.

### Will SOVA contact my Treating Physician(s) or my Employer(s)?

- SOVA will contact Treating physicians and Employers to verify information.

### Can I receive lost wages if I am receiving short term disability from my job?

- Lost wages will be offset by other sources such as annual or sick leave, long/short term disability, SSA/SSI.

# Self Employed

## **CRITERIA: (All four criteria must be met)**

- 1)The victim must have been employed at the time of the crime;
- 2)The victim must have missed two (2) consecutive weeks from work (as a direct result of the crime) and was not compensated with annual/sick leave or short/long term disability;
- 3)Reimbursement is based on reportable income; the victim must be able to provide proof of reportable income; and
- 4)The victim must be under the care of a treating physician as a direct result of the injury sustained during the incident. The treating physician must be willing to provide a written document certifying the victim's disability.

## **This section applies to you:**

- If you were self employed at the time of the crime,
- If you received your earnings in cash, personal checks or money order,
- If you received your earnings in tips,
- Then you will need to provide Proof of Reportable Income.

## **Your tax return transcript from the IRS is considered “Proof of Reportable Income”.**

You can order your tax return transcript(s) using the IRS new Order a Transcript self-service transcript order line at 1-800-908-9946. Instructions are listed below:

1-800-908-9946, then  
 Select option 1 for English, then  
 Enter your SS#, then  
 Select 1 to confirm your SS#, then  
 Enter your house or apartment number,  
 You will be provided with instructions, then  
 Select option 2 to order your transcript, then  
 Enter the year for the tax return you are ordering - i.e. 2010; 2009; 2007, then  
 Select option 1 to confirm the year for the tax return that you are ordering,  
 After the prompt, if your information is correct select option 1, finally  
 Select option 3 to complete your order

There are no fees for the tax return transcript. You can expect to receive your transcript within 5 to 10 days from your order date.

NOTE: Wages will be offset by other sources such as annual or sick leave, long/short term disability, SSA/SSI.

NOTE: For long term lost wages, with written permission from the victim, SOVA will consider WAGES ONLY.

The victim will assume the responsibility for other compensable expenses.

# PART TWO:

## SAP/CAP PROGRAM

### Sexual Assault Protocol (SAP) Child Physical Assault Protocol (CAP)

## Eligibility Criteria

SAP/CAP PROGRAM: (Pursuant to **SECTION 16-3-1350** - SOVA is the primary payer, victims/claimants are not to be billed).

- A crime occurred in South Carolina

#### **Sexual Assault (Acute) Protocols: (Victims 18 and older)**

- SLED approved protocol kit must be used

#### **Anonymous Reporting: Sexual Assault (Acute) Protocols (Victims 18 and older)**

SLED approved protocol kit must be used: when providing law enforcement information –write in “Anonymous” instead of the name of the law enforcement agency: To establish that the crime happened in SC or incident jurisdiction: provide the county and state.

#### **Sexual Assault (Chronic) Protocols: (Victims 17 and younger or vulnerable adults)**

- South Carolina Children’s Advocacy Medical Response System Child Maltreatment Protocol must be used  
<http://www.sccamrs.org>
- The crime was reported to law enforcement

#### **Forensic Interviews: (Victims 17 and younger or vulnerable adults)**

- The forensic interview was performed using the standards defined by SOVA
- The crime was reported to law enforcement

## **SECTION 16-3-1350. Medicolegal examinations for victims of criminal sexual conduct or child sex abuse. [SC ST SEC 16-3-1350]**

(A) The State must ensure that a victim of criminal sexual conduct in any degree, criminal sexual conduct with a minor in any degree, or child sexual abuse must not bear the cost of his or her routine medicolegal exam following the assault.

(B) These exams must be standardized relevant to medical treatment and to gathering evidence from the body of the victim and must be based on and meet minimum standards for rape exam protocol as developed by the South Carolina Law Enforcement Division, the South Carolina Hospital Association, and the Governor's Office Division of Victim Assistance with production costs to be paid from funds appropriated for the Victim's Compensation Fund. These exams must include treatment for sexually transmitted diseases, and must include medication for pregnancy prevention if indicated and if desired. The South Carolina Law Enforcement Division must distribute these exam kits to any licensed health care facility providing sexual assault exams. When dealing with a victim of criminal sexual assault, the law enforcement agency immediately must transport the victim to the nearest licensed health care facility which performs sexual assault exams. A health care facility providing sexual assault exams must use the standardized protocol described in this subsection.

(C) A licensed health care facility, upon completion of a routine sexual assault exam as described in subsection (B) performed on a victim of criminal sexual conduct in any degree, criminal sexual conduct with a minor in any degree, or child sexual abuse, may file a claim for reimbursement directly to the South Carolina Crime Victim's Compensation Fund if the offense occurred in South Carolina. The South Carolina Crime Victim's Compensation Fund must develop procedures for health care facilities to follow when filing a claim with respect to the privacy of the victim. Health care facility personnel must obtain information necessary for the claim at the time of the exam, if possible. The South Carolina Crime Victim's Compensation Fund must reimburse eligible health care facilities directly.

(D) The Governor's Office Division of Victim Assistance must utilize existing funds appropriated from the general fund for the purpose of compensating licensed health care facilities for the cost of routine medical exams for sexual assault victims as described above. When the director determines that projected reimbursements in a fiscal year provided in this section exceed funds appropriated for payment of these reimbursements, he must direct the payment of the additional services from the Victim's Compensation Fund. For the purpose of this particular exam, the one hundred dollar deductible is waived for award eligibility under the fund. The South Carolina Victim's Compensation Fund must develop appropriate guidelines and procedures and distribute them to law enforcement agencies and appropriate health care facilities.

# Billing Fact Sheet

## Sexual Assault Forensic Medical Examination – 18 and older

Pursuant to SC Code Section 16-3-1350, which follows the guidance of the federal Violence Against Women Act statute, victims of assault in the State of South Carolina may request, at no cost to them, a forensic examination for sexual assault, regardless of their involvement with law enforcement. Health Care Providers will bill SOVA directly for individual charges for lab work, emergency room fee, physician's fee, etc. **Neither the victim nor their insurance, including Medicaid and Medicare, may be billed for the medicolegal examination.** Any fees beyond the actual collection of any evidence during a forensic examination will be the responsibility of the victim. Should law enforcement be involved, the option of SOVA victim compensation reimbursement becomes available.

Payment for a routine medicolegal examination of any alleged victim of assault in any degree is dependent upon the following criteria/conditions:

- The assault must have occurred in South Carolina
- SLED approved Sexual Assault Protocol kit must be used;
- SOVA Sexual Assault Protocol (SAP) Billing Statement must be submitted;
- SOVA Medical Examination Release Form must be submitted: NOTE: **For Anonymous Reporting: when providing law enforcement information, write in 'ANONYMOUS' instead of the name of law enforcement agency. To establish that the crime/incident occurred in SC, the incident location (county and state) will be required.**

The medical examination release form and the SOVA billing statement found in the evidence collection kit must be completed and submitted to the State Office of Victim Assistance providing the following:

- name, address and signature of victim
- name and address of the health care facility
- when the incident was reported to law enforcement: name of law enforcement agency taking report
- Incident location (county and state)

No payment will be made unless forms are completed and submitted with correct documentation within 180 days from the date of the exam.

This Program is not permitted to pay for additional procedures such as:

- surgery, hospital admission, follow-up counseling, x-rays, **follow-up examinations**, treatment, blood work, alcohol or drug screens, or testing, stat charges, etc.

[Victims of assault who incur charges not covered under the Sexual Assault Protocol Program may submit a Victim Compensation application for payment consideration to the Victims' Compensation Fund.]

The Protocol Program makes payments to health care providers on a monthly basis. When multiple claims are submitted from a single provider for payment, one check is issued and sent with a list showing victims covered by payment.

# Fact Sheet

## Forensic Interviews

The State Office of Victim Assistance (SOVA) is authorized by state law (SC CODE SEC 16-3-1350) to pay for allowable charges incurred in gathering evidence from a victim at law enforcement's request. The forensic interviewer must be a master's level licensed mental health professional and have participated in at least one forty-hour specialized forensic interviewer training provided through the American Prosecutor's Research Institute (APRI) Finding Words, the National Children's Advocacy Center (NCAC), or the American Professional Society on the Abuse of Children (APSAC). If not licensed, the forensic interviewer must be supervised by a licensed mental health professional, i.e. LMSW, LISW, LMFT, or LPC. Anyone supervising an unlicensed interviewer must provide a copy of their license. The unlicensed interviewer must be working towards a license. Once licensed the interviewer must provide a copy of their license.

To receive reimbursement for performing a forensic interview, the interviews must be conducted at a facility that follows the multi-disciplinary model; a billing invoice for services rendered as well as a summary of the findings must be submitted and signed by the service provider. Providers must have previously been approved by SOVA. Victims or their insurance must not be billed for these services.

In addition, a release form must be completed and submitted along with the billing invoice and summary of findings. This release must include:

1. Victim's name, address and signature of the victim/guardian;
2. Name, credentials and signature of the forensic interviewer;
3. Name and address of the provider;
4. Location of crime and name of the law enforcement agency that took the report;
5. Name of the investigating/reporting officer (and signature, if available).

Payment for a forensic interview of a child alleged to be the victim of physical or sexual assault is contingent upon the following conditions:

1. The crime must have occurred in South Carolina.
2. The victim or guardian must file an incident report with law enforcement.
3. The forensic interview must be ordered by law enforcement.
4. The forensic interview must be performed using the standards defined by SOVA.

A law enforcement incident report that names each child as a victim is required along with the billing information.

This forensic interview reimbursement program cannot pay for additional procedures such as psychological testing/evaluation or mental health treatment. Victims who incur other crime related medical or mental health bills may submit a separate Crime Victim's Compensation application to SOVA. The application will be reviewed for eligibility for certain benefits including mental health counseling. A victim must file with his or her health insurance first for other incurred expenses. SOVA will consider balances due for mental health treatment after payment by individual insurance.



## (SAP) Sexual Assault (Acute) Protocol -Anonymous Reporting

Victims 18 and older

### Criteria

- SC CODE SECTION 16-3-1350
- Eligibility Criteria

### Payment Requirements

- Billing Fact Sheet
- SLED approved Sexual Assault Protocol kit must be used
- SOVA Sexual Assault Protocol (SAP) Billing Statement (located in SLED approved kit)
- SOVA Medical Examination Release Form (located in the SLED approved kit)
- Payment requested within 180 days from the date of service

### Important

SOVA Medical Examination Release Form must be submitted with the following information:

- The name of the Law Enforcement Agency; for Anonymous Report, when providing law enforcement information, write in 'ANONYMOUS' instead of the name of the Law Enforcement Agency.
- To establish that the crime happened in SC: the incident location (city/county and state) will be required.

## SCP - Sexual Assault (Chronic) Protocol

(Evidence collected after 72 hours from the date of the crime)

### Criteria

- SC CODE SECTION 16-3-1350
- Eligibility Criteria

### Payment Requirements

- South Carolina Child Advocacy Medical Response System Protocol kit must be used
- <http://www.sccamrs.org>
- Complete and submit pages 1 and 2 of the Child Maltreatment Protocol billing statement
- Submit Child Maltreatment Protocol Authorization and Release Form located in the Child Maltreatment Protocol
- Law enforcement incident report (listing child as a victim)
- Payment requested within 180 days from the date of service

## FIP - Forensic Interview Protocol

### Criteria

- SC CODE SECTION 16-3-1350
- Forensic Interview Fact Sheet
- Eligibility Criteria

### Payment Requirements

- Submit billing invoice
- SOVA forensic interview release form
- SOVA forensic interview report form and
- Law enforcement incident report (listing child as a victim)
- Payment requested within 180 days from the date of service

### Standards

- The interview must be performed using standards defined by SOVA.
- Interviews must be conducted at a facility that follows a multi-disciplinary model.
- Interviewer must have a Masters level degree and must be licensed.
- If not licensed, the interviewer must be working towards a license and must be supervised by a licensed mental health professional.

NOTE: The forensic interview reimbursement program will pay \$175.00 for the interview.

# PART THREE:

## PAYMENTS & REIMBURSEMENTS

### “AT A GLANCE”

**Who may file a “Crime Victim’s Compensation Application” with SOVA?**

**The Direct Victim:** The victim who sustained the injury or the victim who died as a direct result of the crime related injury sustained.

**The Indirect Victim:** Crime Type Specific

**The Direct Victims’ Spouse:** Consideration for Counseling Expenses

**The Direct Victims’ Children:** Consideration for Counseling Expenses

**The Direct Victims’ Parents:** Consideration for Counseling Expenses

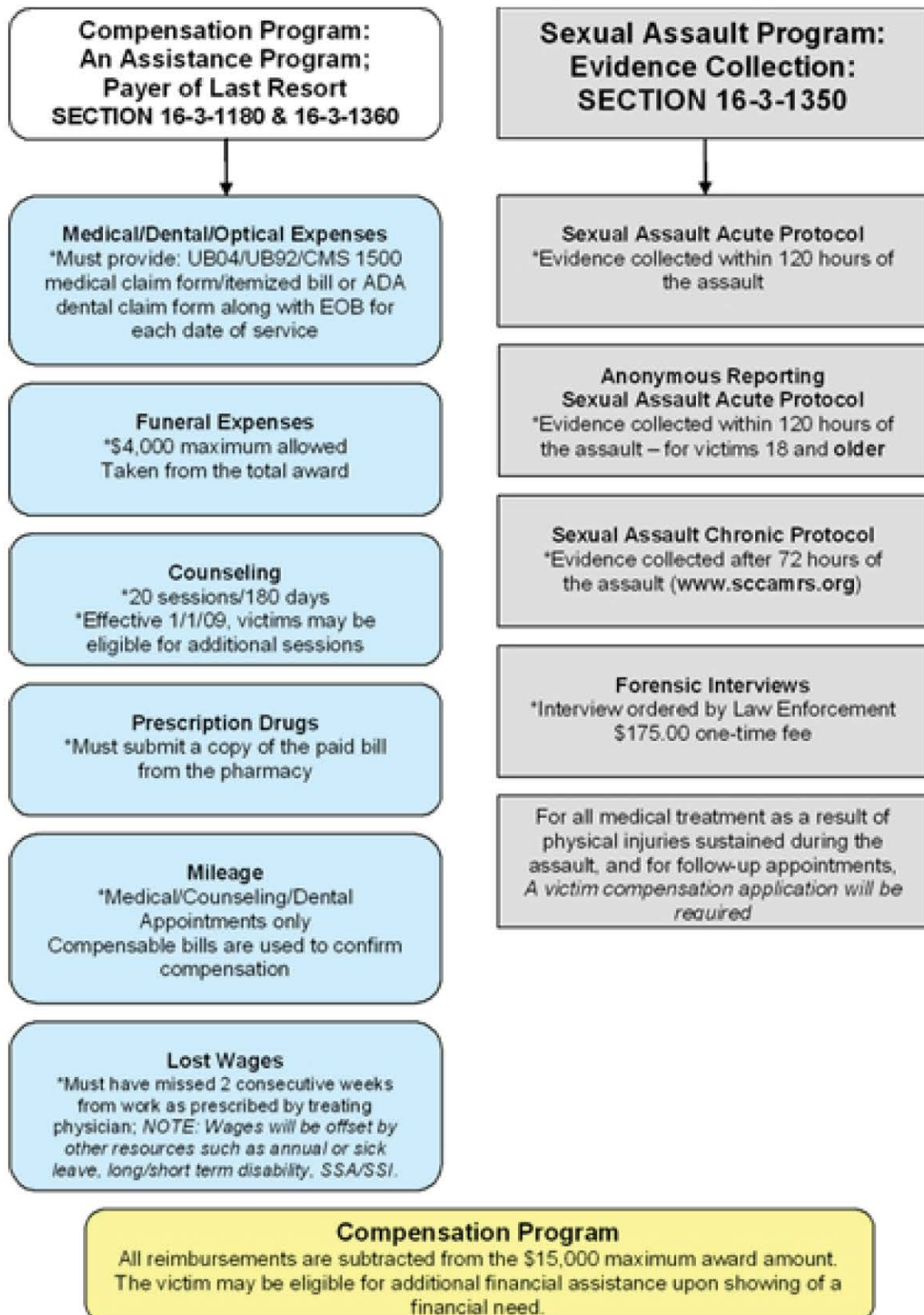
**The Direct Victims’ Siblings:** Consideration for Counseling Expenses

**An application must be submitted for each person filing for compensation.**

**A claim/application must be submitted for the direct victim first before consideration will be given to the indirect victim’s claim/application.**

**Benefits for the indirect victim (spouses, children, parents, and siblings) are contingent upon the eligibility status of the direct victim’s claim: If the direct victim’s claim is eligible, the indirect victim’s claim could be deemed eligible. If the direct victim’s claim is ineligible, the indirect victim’s claim could be deemed ineligible.**

# State Office of Victim Assistance Compensation & Sexual Assault Programs at a Glance...



# Compensation Program:

## Payment & Reimbursement At A Glance

IF: You are requesting assistance with	THEN: You will need to provide
<p><b>Crime Related Medical/Dental/Optical Expenses</b></p> <p>For payments to the providers or reimbursements to victims: one or more of the following will be required for all separate crime related dates of service.</p> <p>SOVA pays the outstanding balance for compensable bills not fully covered by existing medical/dental insurance. If a victim has private or public medical/dental insurance, bills must first be filed with applicable companies/carriers before submission to SOVA for possible payment/reimbursement.</p> <p><i>NOTE: SOVA pays after health and dental insurance</i></p>	<ul style="list-style-type: none"> <li>• UB-04 Medical Claim Form (from your provider)</li> <li>• UB-92 Medical Claim Form (from your provider)</li> <li>• Health Insurance Medical Claim form (CMS-1500) (HCFA-1500) (from your provider)</li> <li>• Itemized bill of charges from medical provider</li> <li>• ADA Dental Claim Form (w/treatment plan) (certificate of dental necessity might be required)</li> <li>• Itemized bill from vision center for eyeglasses</li> <li>• EOB (Explanation of Benefit from Health/Dental insurance company)(Health/Dental/Medicaid must be filed first if a victim has private or public insurance) When the victim has Health/Dental/Medicaid Insurance coverage, he/she will have to provide information for all crime related dates of service.</li> </ul>
<p><b>Crime Related Counseling Expenses</b></p> <p>SOVA provides reimbursement for trauma (generally considered as a medical expense) only when such service is rendered by a professional who is licensed in a specialty which includes mental health counseling; this includes LMSW (when not practicing independently) LPC, LMFT, LCSW, LISW, Psychiatrist, Psychologist, and MD.</p> <p>For payments to the provider or reimbursements to victims: one or more of the following will be required for all separate crime related dates of service.</p> <p><b>NOTE: SOVA pays after health insurance.</b></p>	<ul style="list-style-type: none"> <li>• SOVA Mental Health Counselor's Report</li> <li>• Itemized Statement of Charges w/CPT codes, or</li> <li>• Health Insurance Claim Form (CMS/HCFA-1500), (Providers can fax a copy to SOVA)</li> <li>• EOB (Explanation of Benefit from Health/Dental insurance company)(<u>Health/Dental/Medicaid must be filed first if a victim has private or public insurance</u>): When the victim has Health/Dental/Medicaid Insurance coverage, he/she will have to provide information for all crime related dates of service.</li> </ul>
<p><b>Crime Related Expenses for Medication</b></p> <p>For reimbursements to victims: one or more of the following will be required: (Some victims will have to provide additional information from his/her treating physician if the medication appears to be for a pre-existing condition or non crime related condition.)</p> <p><b>NOTE: SOVA pays after health insurance.</b></p>	<ul style="list-style-type: none"> <li>• Copy of receipt from the pharmacy (*receipt must have* - patient's name, date, total charge, name of medication, RX number, name of the pharmacy &amp; name of the doctor) or</li> <li>• Print out of 'patient history' from the pharmacy</li> </ul>
<p><b>Crime Related Funeral Expenses</b></p> <p>The person who is responsible for the funeral expenses incurred may file for reimbursement relating to the cost of the funeral. That will be the person(s) who signed the contract or who paid the funeral bill.</p> <p>If the deceased victim was an adult, the victim's spouse may file for any compensable medical expenses that he/she may have incurred.</p> <p>If the deceased victim was a minor child, the parent may file for any compensable medical expenses he/she may have incurred.</p>	<ul style="list-style-type: none"> <li>• Death Certificate</li> <li>• Itemized bill/contract (* bill must include service provider's name and remit address)</li> </ul>

## Payment & Reimbursement At A Glance (continued)

IF: You are requesting assistance with	THEN: You will need to provide
<p><b>Crime Related Lost Wages</b></p> <p>The following 4 (four) criteria must be met:</p> <ol style="list-style-type: none"> <li>1. <b>Employment:</b> The victim must have been employed at the time of the crime,</li> <li>2. <b>Missed time from work:</b> The victim must have missed two (2) consecutive weeks (14 days) from work as a direct result of the crime,</li> <li>3. <b>Reportable income:</b> Reimbursement is based on reportable income, and</li> <li>4. <b>Disabled:</b> The victim must be under the care of a treating physician.</li> </ol>	<p>The following documents must be submitted</p> <ul style="list-style-type: none"> <li>• SOVA Employer's Report</li> <li>• SOVA Physician's Disability Report</li> <li>• Copy of your last two pay stubs (prior to the crime date).</li> </ul> <p><i>NOTE: Wages will be offset by other sources such as annual or sick leave, long/short term disability, SSA/SSI.</i></p>
<p><b>Crime Related Lost Wages</b></p> <p>(You were <u>self employed</u> at the time of the crime)</p> <ol style="list-style-type: none"> <li>1. <b>Employment:</b> The victim must have been employed at the time of the crime,</li> <li>2. <b>Missed time from work:</b> The victim must have missed two (2) consecutive weeks (14 days) from work as a direct result of the crime,</li> <li>3. <b>Reportable income:</b> Reimbursement is based on reportable income, and</li> <li>4. <b>Disabled:</b> The victim must be under the care of a treating physician.</li> </ol> <p><i>NOTE: Wages will be offset by other sources such as annual or sick leave, long/short term disability, SSA/SSI.</i></p>	<ol style="list-style-type: none"> <li>1) <b>Disability:</b> <ul style="list-style-type: none"> <li>• SOVA Physician's Disability Report (will be required to establish disability and length of disability)</li> </ul> </li> <li>2) <b>Employment:</b> <p>One or more of the following will be required: (to establish employment)</p> <ul style="list-style-type: none"> <li>• SOVA Employer's Report, and/or</li> <li>• 1099, (prior year form will be used for short term reimbursements) (lost wages are calculated using information for the year of the crime) and/or</li> <li>• W-2 (prior year form will be used for short term reimbursements) (lost wages are calculated using information for the year of the crime).</li> </ul> </li> <li>3) <b>Reportable Income:</b> (lost wages are calculated using information for the year of the crime) <ul style="list-style-type: none"> <li>• 1040 US Individual Income Tax Return (prior year form will be used for short term reimbursements),</li> <li>• Schedule SE (Form 1040) Self – Employment Tax Form,</li> <li>• Form 4070 – Employee's Report of Tips to Employer.</li> </ul> </li> </ol>
Important Information	Unprocessable Forms
<p>The following are forms/documents that are <b>UNPROCESSABLE</b> and <b>can not</b> be accepted</p>	<ul style="list-style-type: none"> <li>• Final Notice</li> <li>• Statements</li> <li>• Bills that are not itemized</li> <li>• Incomplete bills (missing information)</li> <li>• Cash register receipt from pharmacy</li> <li>• Incomplete receipt from pharmacy</li> <li>• Collection notices</li> </ul>
Important Information	Non-covered Expenses
<p>The following is a list of some non-covered expenses</p>	<ul style="list-style-type: none"> <li>• Treatment not directly related to the crime on which the claim is based</li> <li>• Over-the-counter items not prescribed by a treating physician</li> <li>• Mileage for court appearances</li> <li>• Hotel accommodations</li> <li>• Public transportation</li> <li>• Food items</li> <li>• Household items</li> <li>• Household utilities</li> </ul>

# Sexual Assault Program

## Sexual Assault Forensic Medical Evidence Collection Examination (Payment Procedure ‘At A Glance’)

IF: You are requesting payments for	THEN: You will need to provide
<p><b>Sexual Assault Forensic Medical Examination</b></p> <p><b>Sexual Assault (Acute) Protocol:</b> <b>Anonymous Reporting Protocol:</b></p> <p><u>Criteria for payments:</u></p> <ul style="list-style-type: none"> <li>• The assault must have occurred in South Carolina</li> </ul> <p>Pursuant to South Carolina law which follows the guidance of the federal Violence Against Women Act statute, victims of assault in the State of South Carolina may request, at no cost to them, a forensic examination for sexual assault, regardless of their involvement with law enforcement. SOVA is the sole reimbursement provider for forensic examinations in South Carolina. Health Care Providers will bill SOVA directly for individual charges for lab work, emergency room fee, physician's fee, etc. Any fees beyond the actual collection of any evidence during a forensic examination will be the responsibility of the victim. Should law enforcement be involved, the option of SOVA victim compensation reimbursement becomes available.</p>	<p><b>Sexual Assault Forensic Medical Examination</b> (Evidence collected within 120 hours of the assault ) (18 and older)</p> <p><b>Sexual Assault (Acute) Protocol:</b> <b>Anonymous Reporting Protocol:</b></p> <p><u>Payment Requirements</u></p> <ul style="list-style-type: none"> <li>• SLED approved Sexual Assault Protocol kit must be used;</li> <li>• SOVA Sexual Assault Protocol (SAP) Billing Statement must be submitted;</li> <li>• SOVA Medical Examination Release Form must be submitted;</li> <li>• Payment requested within 180 days from the date of service.</li> </ul> <p><u>Important</u> For Anonymous Reporting, SOVA Medical Examination Release Form must be submitted with the following information:</p> <ul style="list-style-type: none"> <li>• When providing law enforcement information, write in 'ANONYMOUS' instead of the name of the Law Enforcement Agency.</li> <li>• To establish that the crime happened in SC: the incident location (city/county and state) will be required.</li> </ul> <p><b>NOTE:</b> Forms are located in the SLED approved kit.</p>
<p><b>Sexual Assault (Chronic) Protocol</b></p> <p><u>Criteria for payments:</u></p> <ul style="list-style-type: none"> <li>• The assault occurred in South Carolina</li> <li>• The assault was reported to law enforcement</li> </ul>	<p><b>Sexual Assault (Chronic) Protocol</b> (Evidence collected after 72 hours of the assault) (17 and younger)</p> <p><u>Payment Requirements</u></p> <ul style="list-style-type: none"> <li>• Pages 1 and 2 of the Child Maltreatment Protocol billing statement;</li> <li>• Authorization and release form located in the Child Maltreatment Protocol ;</li> <li>• Law Enforcement Incident Report listing each child as a victim, the exam was ordered by law enforcement; and</li> <li>• Payment requested within 180 days from the date of service.</li> </ul>
<p><b>Forensic Interview Evidence Collection Protocol</b></p> <p><u>Criteria for payments:</u></p> <ul style="list-style-type: none"> <li>• The assault occurred in South Carolina</li> <li>• The assault was reported to law enforcement</li> <li>• The forensic interview was ordered by law enforcement</li> </ul> <p><u>Standards</u></p> <ul style="list-style-type: none"> <li>• The interview must be performed using standards defined by SOVA.</li> <li>• Interviewer must have a Masters level degree</li> <li>• Interviewer must have completed a 40 hour specialized forensic interview training and must be licensed</li> <li>• Interviews must be conducted at a facility that follows a multi-disciplinary model and has been approved by SOVA</li> </ul>	<p><b>Forensic Interview Evidence Collection Protocol</b> (Interviews ordered by law enforcement for children 17 years old and younger)</p> <p><u>Payment Requirements</u></p> <ul style="list-style-type: none"> <li>• Billing invoice;</li> <li>• SOVA Forensic Interview Release Form;</li> <li>• SOVA Forensic Interview Report Form; and</li> <li>• Law Enforcement Incident Report listing each child as a victim</li> <li>• Payment requested within 180 days from the date of service</li> </ul>



# Helpful Hints for Providers:

**SOVA assists victims of crime with out-of-pocket expenses, including crime-related Medical/Clinical/Dental treatment. All claims or applications for assistance must meet the eligibility criteria prior to consideration with crime related compensable expenses.**

<b>If you are billing SOVA for the first time, before you submit a bill:</b>	<p>Providers will be required to provide a completed <b>W-9 form:</b>  <a href="http://www.cg.state.sc.us/info/forms/payroll/substitute_W9.pdf">www.cg.state.sc.us/info/forms/payroll/substitute_W9.pdf</a></p> <p><b>The following information will be required on the W-9:</b></p> <ul style="list-style-type: none"> <li>• Legal Name as entered with IRS</li> <li>• Trade name</li> <li>• Remit address (where check should be mailed)</li> <li>• Entity designation (individual/sole proprietor, partnership, corporation)</li> <li>• SSN or EIN or TIN</li> </ul>
<b>Change in 'Remit' address(s)</b>	<ul style="list-style-type: none"> <li>• Providers such as hospitals will be required to provide SOVA with updated information on change of remit address or information on additional remit addresses.</li> <li>• If the provider's remit address changes, an updated W-9 will be required.</li> </ul>
<b>If you have been assigned a new tax identification number (TIN)</b>	<p>Providers who have been assigned a new taxpayer identification number (TIN) will be required to provide SOVA with updated information on a W-9 form.</p>
<b>New Owner of an existing business</b>	<p>For Sole Proprietors: if you are the new owner of an existing business, such as a Dentist Office or a Counseling Facility, and you have been assigned a taxpayer identification number, you will be required to provide an updated W-9 with the new TIN.</p>
<b>State Employees</b>	<p>Providers who are state employees and who are sole proprietors, such as counselors, will be required to complete a dual employment application</p>
<b>Unresolved Tax Issues/Tax Levy</b>	<p>Because SOVA is a state agency, providers who have unresolved tax issues might be required to resolve those issues before receiving payment from SOVA</p>
<b>Conflict with the IRS</b>	<p>A provider could be required to provide verification from the IRS confirming that your Employer Identification Number (EIN) (TIN) is active. Information regarding your (EIN) (TIN) can be obtained from the IRS. (For information on how to obtain information from the IRS about the status of your EIN, see information below)</p> <ul style="list-style-type: none"> <li>• 1-800-829-4933 (the EIN department), then</li> <li>• Select option 1 for English, then</li> <li>• Select option 1 for assistance, then</li> <li>• Request a 4158C, 147C or an EIN letter. Upon your request, you will receive a faxed cover sheet with the requested information and a letter will be sent to you from the IRS within 10 days.</li> <li>• And finally, you may fax the information to SOVA at (803) 734-2261. Pending payments will be mailed upon confirmation of your Employer Identification Number.</li> </ul>

**HELPFUL HINTS FOR PROVIDERS (CONTINUED - PART II):**

<p><b>Documentation needed from Medical/Clinical/Dental providers:</b></p>	<p>Upon filing a claim, victims/claimants are required to provide SOVA with medical/Dental claim forms.</p> <p>One of the following forms is required for all separate crime related dates of service.</p> <ul style="list-style-type: none"> <li>• <b>UB-04 Medical Claim Form</b></li> <li>• UB-92 Medical Claim Form</li> <li>• Health Insurance Medical Claim Form (CMS-1500) (HCFA-1500)</li> <li>• Itemized bill of Charges</li> <li>• ADA Dental Claim Form (w/treatment plan)</li> <li>• Itemized bill from vision center and when applicable,</li> <li>• Health insurance information (EOB Explanation Of Benefit)</li> </ul>
<p><b>Documentation needed from Counselors:</b></p>	<ul style="list-style-type: none"> <li>• SOVA Mental Health Counselor's Report</li> <li>• Itemized bill of Charges w/CPT codes or,</li> <li>• Health Insurance Medical Claim Form (CMS/HCFA-1500)</li> <li>• Explanation of Benefits (EOB) for each date of service</li> </ul> <p><b>Additional information could be required from Counselors/Therapists:</b></p> <ul style="list-style-type: none"> <li>• Diagnostic information</li> <li>• Session notes or date-specific session summaries</li> <li>• Counseling must be provided by a licensed professional (i.e. LCSW, LPC, LISW, PhD, or MD).</li> </ul> <p>SOVA CANNOT CONSIDER PAYMENT if medical claim forms, itemized billing information, and health insurance explanation of benefits statements (if applicable) have not been received.</p>
<p><b>Health insurance and EOBs</b></p>	<p><b>If the patient has health insurance, including Medicare or Medicaid, insurance must be billed. SOVA cannot consider payment until other payment sources, including health insurance, have been exhausted. For insured victims/claimants, SOVA must have a copy of relevant insurance explanation of benefits (EOB) statements for each crime-related date of service. These may be submitted by the victim/claimant or the medical provider; however, providers should note that submitting EOBs along with medical claim forms or itemized billing information is encouraged, as it may expedite claims processing and payment.</b></p>
<p><b>Collections Activity: Section 16 3 1360: Collection activities prohibited</b></p>	<p>(A) When a person files a claim pursuant to this article, a health care provider that has received written notice of a pending claim is prohibited from all debt collection activities relating to medical and psychological treatment received by the person in connection with the claim until an award is made on the claim or the claim is determined to be non-compensable and is denied, or ninety days have passed after the health care provider first received notice of a pending claim. The statute of limitations for collection of the debt is suspended during the period in which the applicable health care provider is required to refrain from debt collection activities.</p> <p>(B) For purposes of this section, 'debt collection activities' means repeatedly calling or writing to the claimant and threatening to turn the matter over to a debt collection agency or to an attorney for collection, enforcement, or filing of other process. The term does not include routine billing or inquiries about the status of the claim."</p> <p>NOTE: If a victim/claimant has been placed in collections by a medical provider, the account should be removed from collections immediately upon notification that a SOVA claim is pending.</p>

**HELPFUL HINTS FOR PROVIDERS (CONTINUED - PART III):**

<b>Negotiating Bills</b>	Due to increased claims for uninsured victims of crime, SOVA is duty-bound to negotiate a reduction of payment on behalf of victims. The maximum award amount for eligible crime victims in the State of South Carolina is \$15,000. Because most crime victims <b><u>do not have any health insurance (private or public) and owe multiple providers more than the maximum payable dollar amount.</u></b> SOVA request that providers accept negotiated payment/settlement agreements as payment in full for victims' outstanding crime related debt and not balance bill the victims.
<b>Release of Information</b>	Each victim/claimant who submits a signed application to the State Office of Victim Assistance (SOVA), for assistance, authorize the State Office of Victim Assistance (SOVA) to request, obtain, and release any information or records to determine the eligibility of compensable bills.
<b>Payer of last resort status</b>	The State Office of Victim Assistance is recognized as the payer of last resort, meaning that other <b>collateral resources</b> , restitution, subrogation, civil settlement, health insurance (public or private), and hospital charity care, when applicable, <b>must be exhausted before SOVA will consider payment.</b>
<b>Payment is prohibited prior to services being rendered</b>	South Carolina's guidelines <b>specifically prohibit payment prior to services being rendered.</b> SOVA can only consider payment after services have been rendered and after required documentation has been received.
<b>Checking status of a claim/ payment</b>	<ul style="list-style-type: none"> <li>Because SOVA's checks are dispersed by the State of South Carolina, it may take up to thirty days from the time the payment has been processed for a provider to receive a reimbursement check or electronic payment.</li> <li>SOVA does not notify medical providers automatically of claim status (awards or denials). Award notifications are sent to the victim/claimant, who has the responsibility to notify medical providers of the claim status.</li> <li>Due to the high volume of telephone inquiries medical providers are encouraged to submit faxed request for payment status. Medical providers seeking claim/payment status may send a faxed request to (803) 734-1708. Status requests <b>MUST</b> include the victim's name, date of birth and Social Security Number. If the SOVA claim number is known, please include that as well. Please allow time for the file to be pulled and reviewed in order to respond to your request.</li> </ul>
<b>Under the Compensation &amp; the Sexual Assault Program:</b>  <b>payments could be delayed for the following reasons:</b>	<ul style="list-style-type: none"> <li>Remit address was changed without notice</li> <li>Remit address on the bill does not match information on W-9</li> <li>Billing name/name of facility does not match information on W-9</li> <li>Change in Tax Identification Number</li> <li>Provider name change</li> <li>Conflict with the IRS</li> <li>Tax Levy</li> <li>Dual employment</li> </ul>

**HELPFUL HINTS FOR PROVIDERS (CONTINUED - PART IV):**

<p><b>Under the Sexual Assault Program:</b></p> <p><b>Payments will be denied for the following reasons:</b></p>	<ul style="list-style-type: none"> <li>• Missing law enforcement incident report for children 17 years of age or younger</li> <li>• The victim's name is not listed on the law enforcement incident report</li> <li>• Received past the 180 days filing deadline</li> <li>• Evidence collection protocol exam, for the crime date, has been paid</li> <li>• Victim's health insurance has paid</li> <li>• Follow up visits not covered</li> <li>• Chronic exam performed by someone other than a Physician, Nurse Practitioner, or SANE</li> <li>• Crime did not occur in SC</li> </ul>
<p><b>Maximum award limits:</b></p>	<p>Under the Compensation Program, all reimbursements are subtracted from the \$15,000 maximum award amount. The victim may be eligible for additional financial assistance upon showing of a financial need.</p> <p>Under the Sexual Assault Program, SOVA reimburses from a fee schedule for evidence collection. For all medical treatment, as a direct result of physical injuries sustained during the assault, and for follow-up appointments, a victim compensation application will be required.</p>

# Mental Health Counseling Reimbursement

**Notice: This section scheduled for revision 2012**

## DEFINITION

Mental health counseling for compensation purposes means “the assessment, diagnosis and treatment of an individual’s mental and emotional functioning that is required to alleviate psychological trauma resulting from a compensable crime.” This definition is in accordance with state statutes that afford reimbursement for medical expenses on behalf of eligible victims.

## SUPPORTING DOCUMENTS REQUIRED

- ❖ **Mental Health Counselor’s Report** form must be completed by the victim’s counselor and must certify whether the psychological trauma being addressed is a direct result of the crime
- ❖ **Itemized bill in the victim’s name** from the mental health counselor detailing the actual dates of service, type of service provided (i.e. individual, group, medication management), the CPT code assigned, and the amount charged

## LICENSED PROFESSIONAL

**SECTION 16-3-1180(A)(1)** An award may be made for: reasonable and customary charges as periodically determined by the board for medical services, including mental health counseling, required and rendered as a direct result of the injury on which the claim is based, as long as these services are rendered by a licensed professional. Payment for mental health counseling is limited to the number of sessions during a one hundred eighty-day-period beginning on the date of the first counseling session or twenty sessions, whichever is greater. Upon recommendation of the director, the board may allow victims who max out the current benefit of twenty mental health counseling sessions to request up to an additional twenty sessions for a total of forty sessions;

Pursuant to 16-3-1180(A)(1) Effective January 2009: Upon recommendation of the director, the board may allow victims who max out the current benefit of twenty mental health counseling sessions to request up to an additional twenty sessions for a total of forty sessions. If a victim reached the maximum counseling benefits prior to January 2009, this does not apply.

## REQUESTING ADDITIONAL COUNSELING SESSIONS:

- In compliance with the 20 session formula, after a claim is awarded and paid the maximum allowed for mental health counseling, the victim will be notified, in writing, of his/her right to be considered for additional counseling sessions, for a total of forty sessions, based on documented need.
- The victim must submit a written request for the additional counseling sessions.
- The request must contain information to justify extraordinary circumstances.
- The victim must submit supportive documentation from his/her treating clinician/counselor certifying that the additional sessions are directly related to the crime on which the claim is based.
- Provided that sufficient funds are available, the Director and the Advisory Board will determine whether the request is approved and will notify the victim when a decision is made.

**NOTE:** Financial assistance is limited to any number of sessions within 180 days of the first charged visit (up to the allowable recovery amount including other benefits) or 20 sessions scheduled as needed for resurfacing trauma, whichever is greater.

**NOTE:** SOVA pays the outstanding balance from bills not fully covered by existing medical insurance. If a victim has private or public medical insurance to include Medicaid/Medicare, bills must first be filed with applicable companies/carriers before submission to the agency for possible payment.

**NOTE:** Family sessions are reimbursed using the individual counseling fee scale.

**NOTE:** SOVA does not reimburse LMSW’s practicing privately or independently for clinical services, including mental health counseling.

**NOTE:** Counseling sessions for offenders are not compensable under the Victim Compensation Program.

### CPT Codes used by SOVA when Reimbursing/paying for counseling sessions

<b>90801</b>	Initial session up to 2 hours: Psychiatric diagnostic interview examination
<b>90804</b>	½ session: individual face to face with patient: 20 - 30 minutes: individual psychotherapy, insight oriented, behavior modifying and/or supportive, in an office or outpatient facility
<b>90806</b>	Full session: 45 - 50 minutes: individual psychotherapy, insight oriented, behavior modifying and/or supportive, in an office or outpatient facility
<b>90808</b>	1 ½ session: 75 - 80 minutes: individual psychotherapy, insight oriented, behavior modifying and/or supportive, in an office or outpatient facility, face-to-face with the patient
<b>90847</b>	Family psychotherapy (conjoint psychotherapy) with patient present)
<b>90853</b>	Group psychotherapy (other than a multiple family group)

### CPT Codes used by SOVA when Reimbursing/paying for Med. Management

<b>90805</b>	½ session: 30 minutes: with medication evaluation and management services
<b>90807</b>	Full session: 45 -50 minutes: with medical evaluation and management services
<b>90862</b>	Pharmacologic management, including prescription use and review of medication with no more than minimal medical psychotherapy

### Reimbursement amount is based on a fixed fee scale:

#### INDIVIDUAL COUNSELING:

- LMSW, LPCI - \$75.00/hr.
- Supervised PHD (Psychi/o) Candidate Interns - \$75.00
- LPC, LCSW, LMFT & LISW - \$90.00/hr.
- PHD Clinical Psychology - \$105.00/hr.
- MD - \$105.00/hr. (Include: medication management)

#### GROUP COUNSELING:

- LMSW, LPCI - \$37.50/hr.
- Supervised PHD Candidate interns - \$37.50/hr.
- LPC, LCSW, LMFT & LISW \$45.00/hr.
- PHD Clinical Psychology - \$52.50/hr.
- MD \$52.50.00/hr. (include: medication management)



# PART FOUR:

## SAMPLE FORMS

# SAMPLE FORMS

## PROCESSABLE FORMS

SOVA accepts the following forms when considering payment/reimbursement:

• ADA Dental Claim Form .....	26
• UB-04 Medical Claim Form .....	27
• UB-92 Medical Claim Form .....	28
• CMS-1500 Medical Claim Form .....	29
• SSA Consent for Release of Information Form OMB No. 0960-0566 .....	30
• SOVA: Certificate of Clinical Necessity .....	32
• SOVA: Certificate of Dental Necessity .....	33
• SOVA: Mental Health Counselor's Report .....	34
• SOVA: Employer's Report – Lost Wages / Support .....	35
• SOVA: Physician's Disability Report – Lost Wages .....	36
• SOVA: Sexual Assault Protocol Billing Statement .....	37
• SOVA: Medical Examination Release Form .....	38
• SOVA: Forensic Interview Report .....	39
• SOVA: Forensic Interview Release Form .....	40
• SOVA: Forensic Interview Billing Statement .....	41
• SOVA: Child Maltreatment Protocol Billing Statement .....	42
• SOVA: Child Maltreatment Protocol Billing Statement Supplement .....	43
• Child Maltreatment Protocol Authorization and Release Form .....	44
• Substitute W-9 .....	45

## UNPROCESSABLE FORMS

SOVA does not accept the following forms when considering payment/reimbursement:

- Final notices
- Statements
- Bills that are not itemized
- Incomplete bills (missing information)
- Cash register receipts from pharmacy
- Incomplete receipts from pharmacy
- Collection notices

### Disclaimers:

Any information submitted on the forms is fictitious and intended for sample purposes only. Actual forms will reflect real data entered by providers. This site also includes forms from organizations other than SOVA and has been provided for sample purposes only.

The processable forms listed may change without notice and all submitted forms are subjected to verification, which may delay the process. SOVA may also require additional documentation.

# ADA Dental Claim Form

HEADER INFORMATION																																							
1. Type of Transaction (Check all applicable boxes) <input type="checkbox"/> Statement of Actual Services <input type="checkbox"/> OR <input type="checkbox"/> Request for Predetermination / Preauthorization <input type="checkbox"/> EPSDT / Title XIX																																							
2. Predetermination / Preauthorization Number																																							
PRIMARY PAYER INFORMATION																																							
3. Name, Address, City, State, Zip Code																																							
OTHER COVERAGE																																							
4. Other Dental or Medical Coverage? <input type="checkbox"/> No (Skip 5-11) <input type="checkbox"/> Yes (Complete 5-11)																																							
5. Subscriber Name (Last, First, Middle Initial, Suffix)																																							
6. Date of Birth (MM/DD/CCYY)		7. Gender <input type="checkbox"/> M <input type="checkbox"/> F		8. Subscriber Identifier (SSN or ID#)																																			
9. Plan/Group Number		10. Relationship to Primary Subscriber (Check applicable box) <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Dependent <input type="checkbox"/> Other																																					
11. Other Carrier Name, Address, City, State, Zip Code																																							
PRIMARY SUBSCRIBER INFORMATION																																							
12. Name (Last, First, Middle Initial, Suffix), Address, City, State, Zip Code																																							
13. Date of Birth (MM/DD/CCYY)				14. Gender <input type="checkbox"/> M <input type="checkbox"/> F		15. Subscriber Identifier (SSN or ID#)																																	
16. Plan/Group Number				17. Employer Name																																			
PATIENT INFORMATION																																							
18. Relationship to Primary Subscriber (Check applicable box) <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Dependent Child <input type="checkbox"/> Other								19. Student Status <input type="checkbox"/> FTS <input type="checkbox"/> PTS																															
20. Name (Last, First, Middle Initial, Suffix), Address, City, State, Zip Code																																							
21. Date of Birth (MM/DD/CCYY)				22. Gender <input type="checkbox"/> M <input type="checkbox"/> F		23. Patient ID/Account # (Assigned by Dentist)																																	
RECORD OF SERVICES PROVIDED																																							
	24. Procedure Date (MM/DD/CCYY)	25. Area of Oral Cavity	26. Tooth System	27. Tooth Number(s) or Letter(s)	28. Tooth Surface	29. Procedure Code	30. Description			31. Fee																													
1																																							
2																																							
3																																							
4																																							
5																																							
6																																							
7																																							
8																																							
9																																							
10																																							
MISSING TEETH INFORMATION																																							
34. (Place an 'X' on each missing tooth)		Permanent																Primary										32. Other Fee(s)											
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	A	B	C	D	E	F	G	H	I	J												
		32	31	30	29	28	27	26	25	24	23	22	21	20	19	18	17	T	S	R	Q	P	O	N	M	L	K	33. Total Fee											
35. Remarks																																							
AUTHORIZATIONS															ANCILLARY CLAIM/TREATMENT INFORMATION																								
36. I have been informed of the treatment plan and associated fees. I agree to be responsible for all charges for dental services and materials not paid by my dental benefit plan, unless prohibited by law, or the treating dentist or dental practice has a contractual agreement with my plan prohibiting all or a portion of such charges. To the extent permitted by law, I consent to your use and disclosure of my protected health information to carry out payment activities in connection with this claim.  X _____ Patient / Guardian signature Date															38. Place of Treatment (Check applicable box) <input type="checkbox"/> Provider's Office <input type="checkbox"/> Hospital <input type="checkbox"/> ECF <input type="checkbox"/> Other																								
37. I hereby authorize and direct payment of the dental benefits otherwise payable to me, directly to the below named dentist or dental entity.  X _____ Subscriber signature Date															40. Is Treatment for Orthodontics? <input type="checkbox"/> No (Skip 41-42) <input type="checkbox"/> Yes (Complete 41-42)										39. Number of Enclosures (00 to 99) Radiograph(s) <input type="checkbox"/> Oral Image(s) <input type="checkbox"/> Model(s) <input type="checkbox"/>														
															42. Months of Treatment Remaining										43. Replacement of Prosthesis? <input type="checkbox"/> No <input type="checkbox"/> Yes (Complete 44)					41. Date Appliance Placed (MM/DD/CCYY)									
44. Date Prior Placement (MM/DD/CCYY)															45. Treatment Resulting from (Check applicable box) <input type="checkbox"/> Occupational illness/injury <input type="checkbox"/> Auto accident <input type="checkbox"/> Other accident																								
															46. Date of Accident (MM/DD/CCYY)															47. Auto Accident State									
BILLING DENTIST OR DENTAL ENTITY (Leave blank if dentist or dental entity is not submitting claim on behalf of the patient or insured/subscriber)																																							
48. Name, Address, City, State, Zip Code																																							
49. Provider ID										50. License Number										51. SSN or TIN																			
52. Phone Number ( ) D															57. Phone Number ( ) D															58. Treating Provider Specialty									
53. I hereby certify that the procedures as indicated by date are in progress (for procedures that require multiple visits) or have been completed and that the fees submitted are the actual fees I have charged and intend to collect for those procedures.  X _____ Signed (Treating Dentist) Date																																							
54. Provider ID															55. License Number																								
56. Address, City, State, Zip Code																																							

[illegible]



PICA

## SAMPLE MEDICAL CLAIM FORM

PICA

1. MEDICARE <input type="checkbox"/> MEDICAID <input type="checkbox"/> CHAMPUS <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN (SSN or ID) <input type="checkbox"/> FECA BLK LUNG (SSN) <input type="checkbox"/> OTHER <input type="checkbox"/>		1a. INSURED'S I.D. NUMBER (FOR PROGRAM IN ITEM 1)	
<input type="checkbox"/> (Medicare #) <input type="checkbox"/> (Medicaid #) <input type="checkbox"/> (Sponsor's SSN) <input type="checkbox"/> (VA File #)			
2. PATIENT'S NAME (Last Name, First Name, Middle Initial)		3. PATIENT'S BIRTH DATE MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>	
5. PATIENT'S ADDRESS (No., Street)		6. PATIENT RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>	
CITY	STATE	7. INSURED'S ADDRESS (No., Street)	
ZIP CODE	TELEPHONE (Include Area Code) ( )	CITY STATE	
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)		10. IS PATIENT'S CONDITION RELATED TO: a. EMPLOYMENT? (CURRENT OR PREVIOUS) <input type="checkbox"/> YES <input type="checkbox"/> NO b. AUTO ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO PLACE (State) <input type="checkbox"/> c. OTHER ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO 10d. RESERVED FOR LOCAL USE	
a. OTHER INSURED'S POLICY OR GROUP NUMBER		11. INSURED'S POLICY GROUP OR FECA NUMBER	
b. OTHER INSURED'S DATE OF BIRTH MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>		a. INSURED'S DATE OF BIRTH MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>	
c. EMPLOYER'S NAME OR SCHOOL NAME		b. EMPLOYER'S NAME OR SCHOOL NAME	
d. INSURANCE PLAN NAME OR PROGRAM NAME		c. INSURANCE PLAN NAME OR PROGRAM NAME	
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below. SIGNED _____ DATE _____		13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below. SIGNED _____	
14. DATE OF CURRENT: <input type="checkbox"/> ILLNESS (First symptom) OR INJURY (Accident) OR PREGNANCY(LMP) MM DD YY		15. IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS. GIVE FIRST DATE MM DD YY	
17. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE		16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY	
19. RESERVED FOR LOCAL USE		18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY	
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY. (RELATE ITEMS 1,2,3 OR 4 TO ITEM 24E BY LINE) 1. _____ 3. _____ 2. _____ 4. _____		20. OUTSIDE LAB? <input type="checkbox"/> YES <input type="checkbox"/> NO \$ CHARGES _____	
24. A DATE(S) OF SERVICE To B Place of Service C Type of Service D PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS MODIFIER E DIAGNOSIS CODE		22. MEDICAID RESUBMISSION CODE ORIGINAL REF. NO.	
25. FEDERAL TAX I.D. NUMBER SSN EIN <input type="checkbox"/> <input type="checkbox"/>		23. PRIOR AUTHORIZATION NUMBER	
26. PATIENT'S ACCOUNT NO.		27. ACCEPT ASSIGNMENT? (For govt. claims, see back) <input type="checkbox"/> YES <input type="checkbox"/> NO	
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)		28. TOTAL CHARGE \$	
32. NAME AND ADDRESS OF FACILITY WHERE SERVICES WERE RENDERED (If other than home or office)		29. AMOUNT PAID \$	
SIGNED _____ DATE _____		30. BALANCE DUE \$	
		33. PHYSICIAN'S, SUPPLIER'S BILLING NAME, ADDRESS, ZIP CODE & PHONE #	
		PIN# _____ GRP# _____	



# Social Security Administration

## Consent for Release of Information

---

Please read these instructions carefully before completing this form.

When to Use This Form	<p>Complete this form only if you want the Social Security Administration to give information or records about you to an individual or group (for example, a doctor or an insurance company).</p> <p>Natural or adoptive parents or a legal guardian, acting on behalf of a minor , who want us to release the minor's:</p> <ul style="list-style-type: none"><li>• nonmedical records, should use this form.</li><li>• medical records, should not use this form, but should contact us.</li></ul> <p>Note: Do not use this form to request information about your earnings or employment history. To do this, complete Form SSA-7050-F4. You can get this form at any Social Security office.</p>
How to Complete This Form	<p>This consent form must be completed and signed only by:</p> <ul style="list-style-type: none"><li>• the person to whom the information or record applies, or</li><li>• the parent or legal guardian of a minor to whom the nonmedical information applies, or</li><li>• the legal guardian of a legally incompetent adult to whom the information applies.</li></ul> <p>To complete this form:</p> <ul style="list-style-type: none"><li>• Fill in the name, date of birth, and Social Security Number of the person to whom the information applies.</li><li>• Fill in the name and address of the individual or group to which we will send the information.</li><li>• Fill in the reason you are requesting the information.</li><li>• Check the type(s) of information you want us to release.</li><li>• Sign and date the form. If you are not the person whose record we will release, please state your relationship to that person.</li></ul>

**PRIVACY ACT NOTICE** : The Privacy Act Notice requires us to notify you that we are authorized to collect this information by section 3 of the Privacy Act. You do not have to provide the information requested. However, we cannot release information or records about you to another person or organization without your consent for release of information. Your records are confidential. We will release only records that you authorize, and only to persons or organizations who you authorize to receive that information.

**PAPERWORK REDUCTION ACT STATEMENT** : This information collection meets the clearance requirements of 44 U.S.C. §3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget control number. We estimate that it will take about 3 minutes to read the instructions, gather the facts, and answer the questions.**SEND OR BRING THE COMPLETED FORM TO YOUR LOCAL SOCIAL SECURITY OFFICE.** The office is listed under U.S. Government agencies in your telephone directory or you may call Social Security at 1-800-772-1213. You may send comments on our time estimate above to: SSA, 6401 Security Blvd., Baltimore, MD 212345-6401. Send only comments relating to our time estimate to this address, not the completed form.

Social Security Administration  
Consent for Release of Information

TO: Social Security Administration

Name

Date of Birth

Social Security Number

I authorize the Social Security Administration to release information or records about me to:

NAME

ADDRESS

I want this information released because :

(There may be a charge for releasing information.)

Please release the following information:

\_\_\_\_\_ Social Security Number

\_\_\_\_\_ Identifying information (includes date and place of birth, parents' names)

\_\_\_\_\_ Monthly Social Security benefit amount

\_\_\_\_\_ Monthly Supplemental Security Income payment amount

\_\_\_\_\_ Information about benefits/payments I received from \_\_\_\_\_ to \_\_\_\_\_

\_\_\_\_\_ Information about my Medicare claim/coverage from \_\_\_\_\_ to \_\_\_\_\_  
(specify) \_\_\_\_\_

\_\_\_\_\_ Medical records

\_\_\_\_\_ Record(s) from my file (specify) \_\_\_\_\_

\_\_\_\_\_ Other (specify) \_\_\_\_\_

I am the individual to whom the information/record applies or that person's parent (if a minor) or legal guardian. I know that if I make any representation which I know is false to obtain information from Social Security records, I could be punished by a fine or imprisonment or both.

Signature: \_\_\_\_\_

(Show signatures, names, and addresses of two people if signed by mark.)

Date: \_\_\_\_\_ Relationship: \_\_\_\_\_

# SOVA: Certificate of Clinical Necessity

6/08

State Office of Victim Assistance

1205 Pendleton St., Brown Bldg., Room 401, Columbia, SC 29201

(803) 734-1900

## Crime Victim Information:

Victim: \_\_\_\_\_

Claim#: \_\_\_\_\_

SS#: \_\_\_\_\_

Crime Date: \_\_\_\_\_

DOB: \_\_\_\_\_

Crime Type: \_\_\_\_\_

**To the Treating Clinician: Providing the following information will not guarantee payment but it will be used to support the consideration for payment.**

**(1) In your professional opinion,** do you certify with a reasonable degree of professional certainty that the ☐ **treatment** or ☐ **office visit** was reasonable, necessary and was directly related to the injury sustained during the crime?

Crime Date: \_\_\_\_\_

Type of Crime: \_\_\_\_\_ ☐ Yes ☐ No

## (2) Diagnosis:

\_\_\_\_\_  
\_\_\_\_\_

## (3) Service Provided/Recommended Service: (Must include ICD-9 Codes/Procedure Codes)

ICD-9 Codes: \_\_\_\_\_

Procedure Codes: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**(4) Clinician's Statement of Justification:** The treatment must be directly related to the above listed crime. (NOTE: This means that the crime must have either caused the injury or aggravated a pre-existing condition.)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## (5) Expected Duration of Treatment \_\_\_\_\_ Months

I certify that any statement hereto has been reviewed and signed by me. I certify that the information is true, accurate and complete, to the best of my knowledge.

Type or print Clinician's name \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_

Clinician's Signature \_\_\_\_\_

Date: \_\_\_\_\_

Clinician's Address \_\_\_\_\_

# SOVA: Certificate of Dental Necessity

6/08

State Office of Victim Assistance

1205 Pendleton St., Brown Bldg., Room 401, Columbia, SC 29201

(803) 734-1900

## Crime Victim Information:

Victim: \_\_\_\_\_

Claim#: \_\_\_\_\_

SS#: \_\_\_\_\_

Crime Date: \_\_\_\_\_

DOB: \_\_\_\_\_

Crime Type: \_\_\_\_\_

**To the Dentist: Providing the following information will not guarantee payment but it will be used to support the consideration for payment.**

**(1) In your professional opinion,** do you certify with a reasonable degree of professional certainty that the ☐ **treatment** or ☐ **office visit** was reasonable, necessary and was directly related to the injury sustained during the crime?

Crime Date: \_\_\_\_\_

Type of Crime: \_\_\_\_\_ ☐ Yes ☐ No

## (2) Diagnosis:

\_\_\_\_\_

**(3) Service Provided/Recommended Service:** Must include tooth number(s), procedure code(s) and description(s)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**(4) Dentist's Statement of Justification:** The treatment must be directly related to the above listed crime. (NOTE: This means that the crime must have either caused the injury or aggravated a pre-existing condition)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**(5) Expected Duration of Treatment** \_\_\_\_\_ Months

I certify that any statement hereto has been reviewed and signed by me. I certify that the information is true, accurate and complete, to the best of my knowledge.

Type or print Dentist's name \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_

Dentist's Signature \_\_\_\_\_

Date: \_\_\_\_\_

Dentist's Address \_\_\_\_\_

State Office of Victim Assistance ? 1205 Pendleton St., Brown Bldg., Room 401, Columbia, SC 29201 ? Phone: (803) 734-1900 ? Fax: (803) 734-2261

Refer to instructions and stipulations on reverse side.

Today's Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Victim's Legal Name \_\_\_\_\_ Claimant (if a different person) \_\_\_\_\_

Social Security No. \_\_\_\_/\_\_\_\_/\_\_\_\_ Crime Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Is the trauma and the treatment a direct result of this crime? YES \_\_\_\_ NO \_\_\_\_

Presenting Complaint \_\_\_\_\_

Diagnosis of Record \_\_\_\_\_

Description of injury and/or psychological trauma as related to victimization \_\_\_\_\_

#### HEALTH INSURANCE CARRIER

( )  
Telephone No. \_\_\_\_\_

Policy # \_\_\_\_\_

Company Name \_\_\_\_\_

Mailing Address or P.O. Box \_\_\_\_\_

City/State/Zip Code \_\_\_\_\_

\_\_\_\_\_  
Authorized Signature of Treating Therapist/Counselor

\_\_\_\_\_  
Printed Name of Payee

( )  
Telephone No./Extension

\_\_\_\_\_  
License Type and No.

\_\_\_\_\_  
Mailing Address

\_\_\_\_\_  
City/State/Zip Code

\_\_\_\_\_  
Supervisor's Signature

\_\_\_\_\_  
License Type and No.

\_\_\_\_\_  
Date

NOTE: SOVA does NOT act as guarantor for any services rendered.

State Office of Victim Assistance ? 1205 Pendleton St., Brown Bldg. Room 401, Columbia, SC 29201 ? Phone: (803) 734-1900 ? Fax: (803) 734-2261

SOVA Claimant/Applicant filing for benefits (*print full name*) \_\_\_\_\_

Job Type \_\_\_\_\_ Social Security No. \_\_\_\_ / \_\_\_\_ / \_\_\_\_\_ Date of Birth \_\_\_\_ / \_\_\_\_ / \_\_\_\_\_

**Employer:** *An application for assistance has been filed for the person listed above.*

*Please complete this form and return it to SOVA as soon as possible; a fax is acceptable.*

*Date the above person was first employed by you* \_\_\_\_ / \_\_\_\_ / \_\_\_\_\_

*Date he/she was first absent due to crime related injuries* \_\_\_\_ / \_\_\_\_ / \_\_\_\_\_

*Date he/she returned to work part time, if applicable* \_\_\_\_ / \_\_\_\_ / \_\_\_\_\_

*Date he/she returned to work full time* \_\_\_\_ / \_\_\_\_ / \_\_\_\_\_

*Date he/she was terminated, if no longer employed by you* \_\_\_\_ / \_\_\_\_ / \_\_\_\_\_

## Insurance Type and Policy No.

Health/Medical # \_\_\_\_\_

Disability # \_\_\_\_\_

**Lost wages will be offset by other sources such as annual or sick leave, long/short term disability, SSA/SSI.**

*Was this employee compensated for time absent from work?* \_\_\_\_ *If so, how much?* \_\_\_\_

*Daily Work Schedule: from* \_\_\_\_ *am/pm to* \_\_\_\_ *am/pm*

*Average work hours per week* \_\_\_\_\_

*Average overtime per week* \_\_\_\_\_

*Average hourly wage* \_\_\_\_\_

*Overtime hourly wage* \_\_\_\_\_

*Gross salary per week* \_\_\_\_\_

*Average commissions per week* \_\_\_\_\_

Employer \_\_\_\_\_ Address \_\_\_\_\_ Phone No. (\_\_\_\_) \_\_\_\_\_

Person Completing Form (*print*) \_\_\_\_\_ *Signature* \_\_\_\_\_

*Title* \_\_\_\_\_ *Date* \_\_\_\_\_ *Comments?* \_\_\_\_\_

**\*\*Further documentation may be required to receive lost wages/support, i.e., W-2, pay stubs, or tax returns. Wages will be offset by other sources such as annual or sick leave, social security or disability.**

**\*\*Form must be faxed or mailed by employer.**

An application for assistance has been filed with our office for the crime victim listed below.  
Please complete this form and return it to us as soon as possible; a fax is acceptable.

Full name of injured patient \_\_\_\_\_

Social Security No. \_\_\_\_ / \_\_\_\_ / \_\_\_\_\_

Date of Birth \_\_\_\_ / \_\_\_\_ / \_\_\_\_\_

Date the patient was first seen by you \_\_\_\_ / \_\_\_\_ / \_\_\_\_\_

Date of crime related injury \_\_\_\_ / \_\_\_\_ / \_\_\_\_\_ (must be completed)

Diagnosis: \_\_\_\_\_

Briefly describe extent and location of injuries: \_\_\_\_\_

Did the patient sustain any disability? Yes No (Please circle one.)

If yes, is the disability solely a result of this injury? Yes No (Please circle one.)

Please explain: \_\_\_\_\_

Patient will be totally unable to work from \_\_\_\_ / \_\_\_\_ / \_\_\_\_ through \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Has the patient been discharged from your care? Yes No (Please circle one.)

Has payment been filed with any of the following?

Medicaid Yes No Policy # \_\_\_\_\_

Medicare Yes No Policy # \_\_\_\_\_

Workers' Compensation Yes No

Other insurance or program Yes No Company or Agency \_\_\_\_\_

Address \_\_\_\_\_

Type or print physician's name \_\_\_\_\_ Phone ( \_\_\_\_ ) \_\_\_\_\_

Signature of physician \_\_\_\_\_ Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Address of physician \_\_\_\_\_

\*\*Form must be faxed or mailed by provider.







State of South Carolina  
State Office of Victim Assistance  
Medical Examination Release Form

In the matter of:

\_\_\_\_\_  
Patient

\_\_\_\_\_  
Name of Health Care Provider

\_\_\_\_\_  
Social Security Number

\_\_\_\_\_  
Federal Tax Number

\_\_\_\_\_  
Address

\_\_\_\_\_  
Address

\_\_\_\_\_  
City State Zip

\_\_\_\_\_  
City State Zip

In accordance with South Carolina Victims and Witnesses Bill of Rights, signed into law on June 22, 1984, I hereby voluntarily consent and authorize the South Carolina State Office of Victim Assistance (SOVA) and its authorized agents to receive my medical records. I also authorize SOVA to pay such medical expenses allowed by law to Health Care Providers for routine medical tests and examinations for evidentiary purposes as prescribed by South Carolina Law Enforcement Division (SLED)/South Carolina Hospital Association sexual assault protocol kit.

Dated this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, at \_\_\_\_\_, South Carolina.

\_\_\_\_\_  
Signature of Patient/Guardian/Responsible Adult

\_\_\_\_\_  
Health Care Official's Signature (SANE/MD)

\_\_\_\_\_  
Print Name of Law Enforcement Officer

\_\_\_\_\_  
Signature of Law Enforcement Officer

\_\_\_\_\_  
Name of Law Enforcement Agency (Do not abbreviate) – For anonymous reporting: write in “**Anonymous**”

\_\_\_\_\_  
Incident Location (County and State)

\_\_\_\_\_  
Date of Crime

Health Care Provider must attach a copy of **SOVA Sexual Assault Protocol (SAP) Billing Statement (located in the SLED approved protocol kit) to this Medical Examination Release Form** for payment and forward to:

STATE OFFICE OF VICTIM ASSISTANCE  
1205 Pendleton Street, Rm. 401  
Columbia, South Carolina 29201  
Phone: (803)734-1900

Today's Date \_\_\_\_\_

Victim's Legal Name: \_\_\_\_\_

Age: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Gender \_\_\_\_\_ Race \_\_\_\_\_

Was forensic interview done as a part of an investigation of an alleged crime? Yes \_\_\_\_\_ No \_\_\_\_\_

Type of Allegation:

Physical Assault \_\_\_\_\_

Sexual Assault \_\_\_\_\_

Outcome of Forensic Interview

No disclosure \_\_\_\_\_

Disclosure of assault \_\_\_\_\_

Problematic disclosure \_\_\_\_\_

Recantation of prior disclosure \_\_\_\_\_

Forensic assessment not completed \_\_\_\_\_ reason? \_\_\_\_\_

Professional Opinion: Was allegation a result of a crime? Yes \_\_\_\_\_ No \_\_\_\_\_

Location of Crime: \_\_\_\_\_  
City/County \_\_\_\_\_ State \_\_\_\_\_

Basis of Professional Opinion: (What happened; where; who; when, if possible)

Name/Title of Interviewer \_\_\_\_\_

Interviewer License # \_\_\_\_\_ Type \_\_\_\_\_

Or Supervisor name and license # \_\_\_\_\_

Date/Place of Interview \_\_\_\_\_

Law Enforcement Jurisdiction \_\_\_\_\_

The Children's Advocacy Center must attach a copy of **the Forensic Interview Billing Statement, the Forensic Interview Release Form and a law enforcement incident/supplemental report to this Forensic Interview Report** for payment and forward to:

State Office of Victim Assistance  
1205 Pendleton Street  
Edgar A. Brown Building, Room 401  
Columbia, South Carolina 29201



State of South Carolina  
State Office of Victim Assistance  
Forensic Interview Release Form

In the matter of:

\_\_\_\_\_  
Patient

\_\_\_\_\_  
Name of Forensic Interviewer

\_\_\_\_\_  
Social Security Number

\_\_\_\_\_  
Name of Children's Advocacy Center

\_\_\_\_\_  
Address

\_\_\_\_\_  
Address

\_\_\_\_\_  
City State Zip

\_\_\_\_\_  
City State Zip

In accordance with South Carolina Victims and Witnesses Bill of Rights, signed into law on June 22, 1984, I hereby voluntarily consent and authorize the South Carolina State Office of Victim Assistance and its authorized agents to receive my interview records and to pay directly such expenses allowed by law to the Children's Advocacy Center for the forensic interview conducted for evidentiary purposes as prescribed by South Carolina State Office of Victim Assistance.

Dated this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, at

\_\_\_\_\_  
Signature of Patient/Guardian/Responsible Adult

\_\_\_\_\_  
Forensic Interviewer's Signature

\_\_\_\_\_  
Name of Law Enforcement Officer

\_\_\_\_\_  
Signature of Law Enforcement Officer

\_\_\_\_\_  
Name of Law Enforcement Agency

The Children's Advocacy Center must attach a copy of the Forensic Interview Billing Statement, the Forensic Interview Report, and a law enforcement incident/supplemental report to this Forensic Interview Release Form for payment and forward to:

STATE OFFICE OF VICTIM ASSISTANCE  
1205 Pendleton Street  
Edgar A. Brown Building, Room 401  
Columbia, South Carolina 29201  
Phone: (803)734-1900

# SOVA: Forensic Interview Billing Statement

2/2011

State Office of Victim Assistance 1205 Pendleton St., Brown Bldg., Room 401, Columbia, SC 29201 (803) 734-1900

Invoice Date: \_\_\_\_\_

Invoice #

Date of Service: \_\_\_\_\_

Victim's Legal Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ SS#: \_\_\_\_\_

Crime Date: \_\_\_\_\_

Was this interview requested by Law Enforcement?

\_\_\_\_\_yes \_\_\_\_\_no

Remit payment to:

<p>Tax ID Number: _____</p> <p>Telephone Number: _____</p>
--

Total Charge

\$175.00

Name/Title of Interviewer \_\_\_\_\_

The Children's Advocacy Center must attach a copy of **the Forensic Interview Report, the Forensic Interview Release Form, and a law enforcement incident/supplemental report to this Forensic Interview billing statement** for payment and forward to:

State Office of Victim Assistance  
1205 Pendleton Street  
Edgar A. Brown Building, Room 401  
Columbia, South Carolina 29201





Child Maltreatment Protocol Billing Statement

Child's Name (last, first, MI) :			SSN:		
Date of Birth (mm/dd/yy):		Age:		Gender <input type="checkbox"/> Male <input type="checkbox"/> Female	
Race <input type="checkbox"/> American Indian/Alaska Native <input type="checkbox"/> Black/African American <input type="checkbox"/> Pacific Islander <input type="checkbox"/> Asian <input type="checkbox"/> Multiracial <input type="checkbox"/> White/Caucasian <input type="checkbox"/> Biracial <input type="checkbox"/> Other: Specify					
Ethnicity <input type="checkbox"/> Hispanic <input type="checkbox"/> Non-Hispanic <input type="checkbox"/> Other: Specify					
Account Number:			Date of Crime (mm/dd/yy):		
Facility Name:			Telephone Number: (       ) -		
Place of Incident:		County:		State:	
Law Enforcement Agency (do not abbreviate):			Case Number:		
Evaluation For (check all that apply)					
<input type="checkbox"/> Drug Endangered Child		<input type="checkbox"/> Pediatric Condition Falsification		<input type="checkbox"/> Threat of Harm	
<input type="checkbox"/> Failure to Thrive		<input type="checkbox"/> Physical Abuse		<input type="checkbox"/> Physical Abuse	
<input type="checkbox"/> Neglect		<input type="checkbox"/> Sexual Abuse		<input type="checkbox"/> Sexual Abuse	
Specify:		<input type="checkbox"/> Other: Specify			
Other Miscellaneous Injuries					
<input type="checkbox"/> Burns		<input type="checkbox"/> Fractures		<input type="checkbox"/> Lacerations/Wounds	
<input type="checkbox"/> Contusions/Bruises		<input type="checkbox"/> Head/Scalp Injuries		<input type="checkbox"/> Scars	
<input type="checkbox"/> Other: Specify					
Healthcare Provider Signature:				Date:	

Healthcare provider and/or facility **must attach a copy of the Law Enforcement Incident Report and Authorization and Release Form** to this billing statement for payment and forward to:

State Office of Victim Assistance  
1205 Pendleton Street  
Edgar Brown Building, Room 401  
Columbia, SC 29201

### Child Maltreatment Protocol Billing Statement Supplement

Child's Name (last, first, MI) :

DOB (mm/dd/yy):

Date of Evaluation (mm/dd/yy):

Medical Services		Procedures	Miscellaneous Fees
<input type="checkbox"/> Healthcare Provider Fee (\$105)	<input type="checkbox"/> Emergency Room Fee (\$75)	<input type="checkbox"/> Colposcopy Fee (\$90)	<input type="checkbox"/> Supplies (\$12)
<input type="checkbox"/> Clinic Fee (\$50)			

Laboratory Services

<input type="checkbox"/> Gonorrhea Culture	<input type="checkbox"/> GramStain	<input type="checkbox"/> CBC (\$35)
<input type="checkbox"/> Oral (\$12)	<input type="checkbox"/> Urethral (\$10)	<input type="checkbox"/> Platelet Count (\$20)
<input type="checkbox"/> Rectal (\$12)	<input type="checkbox"/> Vaginal (\$10)	<input type="checkbox"/> SMA - Basic Metabolic Panel (\$27)
<input type="checkbox"/> Vaginal (\$12)	<input type="checkbox"/> RPR, VDRL, Syphilis (\$10)	<input type="checkbox"/> Liver Function Test (\$59)
<input type="checkbox"/> Chlamydia Culture	<input type="checkbox"/> Hepatitis B (\$40)	<input type="checkbox"/> Amylase (\$22)
<input type="checkbox"/> Rectal (\$35)	<input type="checkbox"/> HIV by Elisa (\$20)	<input type="checkbox"/> PT & aPTT (\$40)
<input type="checkbox"/> Vaginal (\$35)	<input type="checkbox"/> B-HCG, Blood (\$25)	<input type="checkbox"/> Fibrinogen (\$37.50)
<input type="checkbox"/> NAAT (\$50)		<input type="checkbox"/> von Willebrand Antigen (\$126)
<input type="checkbox"/> Trichomonas Vaginalis Culture (\$35)	<input type="checkbox"/> Urinalysis (\$18)	<input type="checkbox"/> Ristocetin Cofactor (\$56)
<input type="checkbox"/> Herpes Simplex Culture (\$20)	<input type="checkbox"/> Urine Culture & Sensitivity (\$20)	
<input type="checkbox"/> Vaginal Culture (\$20)	<input type="checkbox"/> Urine Pregnancy Test (\$20)	<input type="checkbox"/> Blood Drawing Fee (\$5)
<input type="checkbox"/> Wet Prep/ KOH Prep (\$10)		
	<input type="checkbox"/> Urine Drug Screen (\$50)	

Radiographs/ Imaging Studies

<input type="checkbox"/> Skeletal Survey Complete (\$140)	<input type="checkbox"/> Hand - Minimum 3 Views (\$52)	<input type="checkbox"/> Spine Entire AP LAT (\$275)
	<input type="checkbox"/> Pelvis AP (\$75)	<input type="checkbox"/> Lumbar Spine (\$95)
<input type="checkbox"/> Skull - 4 Views (\$80)	<input type="checkbox"/> Pelvis & Hips - Infant (\$90)	<input type="checkbox"/> Thoracic Spine (\$90)
<input type="checkbox"/> Chest PA & Lateral (\$29)	<input type="checkbox"/> Femur (\$25)	
<input type="checkbox"/> Humerus (\$55)	<input type="checkbox"/> Tibia Lower Leg (\$25)	<input type="checkbox"/> CAT Scan (\$500) Head
<input type="checkbox"/> Forearm (\$25)	<input type="checkbox"/> Cervical Spine (\$90)	<input type="checkbox"/> CAT Scan (\$500) Abdomen
		Total Amount Billed \$

Please remit payment to:

Tax ID Number:

Healthcare provider and/or facility must attach a copy of the **Law Enforcement Incident Report/Supplemental Report, Authorization and Release Form**, along with pages 1 and 2 of this **Child Maltreatment Protocol Billing Statement** for payment.



## AUTHORIZATION AND RELEASE

I authorize \_\_\_\_\_ to release medical information

Facility Name

related to this incident to:

☐ State Office of Victim Assistance (SOVA)

☐ Department of Social Services

☐ Law Enforcement

☐ Solicitor

☐ Guardian ad Litem

☐ SC Children's Advocacy Medical Response System

and hold harmless this facility and its staff, from any and all liability and claims of injury which may in any manner result from the release of such information.

I also authorize the release of medical information to:

☐ Private Physician

☐ Mental Healthcare Provider

☐ Other *Specify* \_\_\_\_\_

for the continuing diagnosis and treatment of this child.

I request and authorize the State Office of Victim's Assistance (SOVA) to assign the payment for medical services provided on this child's behalf to:

Facility Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

Zip Code \_\_\_\_\_

I permit a copy of this authorization to be used. I understand that I have the right to withdraw this authorization at any time by notifying this facility in writing. I understand that the withdrawal is not effective for any actions taken prior to this withdrawal. Without a written notice to withdraw this authorization, it will expire 1 year from the date the medical service is provided.

Child's Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ SSN: \_\_\_\_\_

Address: \_\_\_\_\_

Contact Phone Number \_\_\_\_\_

By signing, I consent to the authorization and release of medical information of the named child as described above.

\_\_\_\_\_  
Signature of Parent/Legal Representative

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Date:

\_\_\_\_\_  
Signature of Parent/Legal Representative

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Date:

\_\_\_\_\_  
Signature of Witness

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Date:

Substitute **W-9**

DO NOT send to IRS

Taxpayer Identification Number (TIN) Verification

Print or Type  
Please see attachment or reverse for complete instructions

<div>Legal Name (as entered with IRS) If Sole Proprietorship enter your Last, First, MI</div>	<div>Entity Designation (check only one) <b><u>Required</u></b></div> <div><div><input type="checkbox"/> Individual / Sole Proprietor</div><div><input type="checkbox"/> Partnership</div><div><input type="checkbox"/> Corporation (includes service corporations)</div><div><input type="checkbox"/> Limited Liability Company – Partnership</div><div><input type="checkbox"/> Limited Liability Company – Corporation</div><div><input type="checkbox"/> Governmental or Tax Exempt Entities (specify, e.g. 501( c ) ( 3 ), etc.)</div></div>
<div>Trade Name If doing business as (DBA) or enter business name of Sole Proprietorship</div>	
<div>Order Address (where orders should be mailed) PO Box or Number and Street, City, State, Zip + 4</div>	
<div>Remit Address (where checks should be mailed, if different from Order Address) PO Box or number and street, City, State, Zip + 4</div>	
<div>Taxpayer Identification Number (TIN) If you are a sole proprietor and you have an EIN, you may enter either your SSN or EIN. However, using you EIN may result in unnecessary notices to the requestor. <b><u>Required</u></b></div> <div>_____</div> <div>Check Only One <b><u>Required</u></b></div> <div><div><input type="checkbox"/> Social Security Number (SSN)</div><div><input type="checkbox"/> Employer Identification Number (EIN)</div><div><input type="checkbox"/> Individual Taxpayer Identification Number for U.S. Resident Aliens (ITIN)</div></div>	

Certification

Under penalties of perjury, I certify that:

1. The number shown on this form is my correct taxpayer identification number, AND

2. I am not subject to backup withholding because (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding.

3. I am a U.S. person (including a US resident alien).

Printed Name	Printed Title	Telephone Number (   )
Signature		Date